

# Jolene Chou

Rutgers Center for State Health Policy  
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## PROFESSIONAL EXPERIENCE

**Senior Research Analyst** (8/2013 – present); Research Analyst (10/2009 – 7/2013)

*Center for State Health Policy, Rutgers University, New Brunswick, NJ*

- Provides research and project management support for various research projects at the Center, including the Health Care Innovation Award to implement community-based programs targeting high-cost, high-need patients; the National Program Office of the Evaluating Innovations in Nursing Education; the national nurse faculty survey; and a study on the determinants of childhood obesity in New Jersey
- Contributed to the policy briefs as part of the health reform planning projects

**Senior Research Associate** (4/2008 – 9/2009); Research Administrator (8/2006 – 4/2008)

*Charles B Wang Community Health Center, New York, NY*

- Provided technical assistance to clinical and program staff on designing and conducting research and evaluation projects and disseminating findings in local and national venues
- Conducted or otherwise participated in various research and evaluation projects, including parent-adolescent communication on dating and sex; depression management in primary care using collaborative care model; reverse-migration pattern of recent Chinese immigrants; childhood obesity; diabetes self-management workshop evaluation; frontline staff work-based training program evaluation
- Served as deputy to the Director of Research & Evaluation and assumed administrative and supervisory responsibilities when needed
- Drafted and enforced human research protection policy and procedures at the health center and liaised with affiliated IRB offices

**Special Projects Coordinator** (11/2005 – 8/2006)

*New York City Department of Health and Mental Hygiene, New York, NY*

- Assisted in establishing and formalizing the operations of a new city-wide initiative to disseminate health information technology (specifically electronic health record systems) to providers serving indigent communities in New York City

**Project Manager** (10/2003 – 11/2005)

*American College of Physicians (ACP), Philadelphia, PA*

- Managed a national multi-site quality improvement studies to assess diabetes management in ambulatory care settings, designed data collection instruments based on current best practices and in consultation with ACP medical advisors, and analyzed evaluation data
- Served on the Coordinating Committee in a national participatory research study in collaboration with other national medical specialty societies to improve depression care, and managed recruitment and project implementation at ACP
- Established infrastructure and managed a national practice-based research network (ACPNet), communicated and worked with academic and community-based internists to promote population-based approach to patient care and systems improvement

## EDUCATION

**Master of Public Health**, Concentration: Epidemiology and Quantitative Methods

*School of Public Health, Rutgers University/University of Medicine & Dentistry of New Jersey,  
Piscataway, New Jersey*

**Fellow**, Health Disparities Research Training Program

*New York University Center for the Study of Asian American Health / Charles B Wang Community  
Health Center, New York, NY*

**Bachelor of Science**, Major: Environmental Chemistry

*Rutgers University, New Brunswick, New Jersey*

## PROFICIENCIES

*Quantitative and qualitative analysis:*

Proficient in SPSS; working knowledge of Atlas.ti

*General computer skills:*

Proficient in Microsoft Office applications including Word, Excel, Access, PowerPoint; Open Office; and reference management programs

*Foreign languages:*

Fluent in spoken and written Mandarin Chinese

## SELECTED PRESENTATIONS/PUBLICATIONS

Kwong K, Chung H, Cheal K, Chou JC, Chen T. Depression care management for Chinese Americans in primary care - A feasibility pilot study. *Community Mental Health Journal*, 2013 Apr;49(2):157-65.

Chou J, Koller M, Cantor JC, Belloff D. Examining a Defined Contribution Strategy in the SHOP Exchange. See also: <http://www.cshp.rutgers.edu/publications/examining-a-defined-contribution-strategy-in-the-shop-exchange>. Rutgers Center for State Health Policy, 2011 Dec.

Au L, Kwong K, Chou JC, Tso A, Wong M. Prevalence of overweight and obesity in Chinese American children in New York City. *Journal of Immigrant and Minority Health*, 2009 Oct; 11(5)337-341.

Kwong K, Sun L, Chou JC, Taylor-Shih A, Chung H. Prevalence of and factors associated with reverse-migration separation among Chinese immigrant families in New York City. *Social Work in Health Care*, 2009 Apr;48(3):348-59.

Chou JC, Sim SC, Au L, Chan SSY. Parent-adolescent communication: A look at Chinese American families in New York City. Oral presentation, American Public Health Association Annual Conference, October 29, 2008.

Kwong K, Chou JC, Chung H, Chen T. Assessment of attitude, perception, and barriers towards mental health treatment among Chinese immigrants in New York City. Society for Social Work and Research Annual Conference, 2008.

Chou J, Qaseem A, Martelli P, Mottur-Pilson C. Effectiveness of an Internet-Based, Tool-Enhanced Diabetes Management Module for Internists. Agency for Healthcare Research & Quality Practice-Based Research Network Annual Conference, July 22-24, 2005, Washington, DC

Chou J, Lascher SM, Mottur-Pilson C. Evaluation of a practice-based research network. Oral presentation, American Public Health Association Annual Conference, November 11, 2002, Philadelphia, PA

Chou J, Lascher SM, Hanna DB, Mottur-Pilson C, Golden WE, Martelli PF. QNet: a practice-based research network for internal medicine. American Public Health Association Annual Conference, November 12, 2002, Philadelphia, PA