

Curriculum Vitae

ANN M. NGUYEN, PhD MPH

Contact Information

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Google Scholar profile: <https://scholar.google.com/citations?user=GqzooS4AAAAJ&hl>

NCBI bibliography: <https://www.ncbi.nlm.nih.gov/myncbi/ann.nguyen.1/bibliography/public/>

Current Appointments

Faculty Appointment

09/2020- Research Assistant Professor | Center for State Health Policy | Institute for Health, Health Care Policy, and Aging Research | Rutgers University (New Brunswick, NJ)

09/2020- Affiliate Faculty | Department of Family Medicine & Community Health | Robert Wood Johnson Medical School (New Brunswick, NJ)

Administrative Leadership Positions

09/2020- Director | New Jersey Practice-Based Research Network | Institute for Health, Health Care Policy, and Aging Research | Rutgers University (New Brunswick, NJ)

2022- Member | New Jersey Kids Study Development of Sites Workgroup | Robert Wood Johnson Medical School (New Brunswick, NJ)

2022- Member | Dissemination & Implementation Science Steering Committee | Rutgers Cancer Institute of New Jersey (New Brunswick, NJ)

Education and Training

Education

2005	BS	Biomedical Engineering: Premedical	University of California Irvine	Irvine, CA
2011	MPH	Epidemiology	University of California Irvine	Irvine, CA
2018	PhD	Health Services	University of Washington	Seattle, WA

Postdoctoral Training

08/2018-08/2020 Postdoctoral Fellow | Department of Population Health | NYU Langone Health Grossman School of Medicine (New York, NY)

Specialty Training

09/2021-12/2021	Fall 2021 Cohort OASIS Leadership and Professional Development Program Rutgers Office of the Senior Vice President for Academic Affairs (New Brunswick, NJ)
10/14/2021	Certificate Rapid Analysis Using the Consolidated Framework for Implementation Research (CFIR): A Methods Cyberseminar U.S. Department of Veterans Affairs Health Services Research & Development

Previous Appointments and Leadership Positions

Professional Positions

03/2006-09/2009	Manager, Health Workforce Transformation, COPE Health Solutions, Los Angeles, CA
03/2010-12/2010	Graduate Student Intern, Community Health, St. Joseph Health, Orange, CA
07/2011-09/2011	Public Administration Analyst, UCLA Center for Health Policy Research, Los Angeles, CA
12/2011-09/2013	Learning & Development Facilitator & Coordinator, Palomar Health, Escondido, CA
06/2012-08/2012	Fellow, Yale Entrepreneurial Institute, Yale University, New Haven, CT
09/2013-06/2016	Research Assistant, Health Services, University of Washington, Seattle, WA
06/2016-09/2016	Research Assistant, UW Medicine, Seattle, WA
09/2016-01/2018	Research Assistant, Washington State Health Care Authority, Seattle, WA

Awards, Honors, and Memberships in Honorary Societies

09/2013	University of Washington	Health Services Administration Scholarship for Doctoral Research
06/2014	AARP	HxRefactored Conference Scholarship
06/2015	University of Washington	Health Services Student Travel Award
08/2016	Academy of Management	Health Care Management Division Student Travel Scholarship
03/2016	Journal of Rural Health	Exceptional Reviewer
08/2017	Academy of Management	Health Care Management Division Outstanding Reviewer Award
06/2018	University of Washington	Health Services Student Travel Award
05/2018	University of Washington	Outstanding PhD Student Award in the Department of Health Services
08/2018	Academy of Management	Health Care Management Division Outstanding Reviewer Award
08/2019	Academy of Management	Health Care Management Division Outstanding Reviewer Award
08/2021	Journal of Rural Health	Exceptional Reviewer

Research Activity

Research Activities

My work aims to optimize healthcare delivery through the application of organizational theory and implementation science to health services research. My interests include:

1. Organizational influences on care quality and health equity
2. Implementation of evidence-based practices
3. Practice transformation
4. Integrated delivery systems
5. Performance measurement and improvement

Grant History

Grants

Active

Funding Agency	Role	Effort %	Project Title	Award Type	Grant #	Project ID	Project Start Date	Project End Date	Total Project Direct Costs	Total Project Indirect Costs	Total Project Costs
ScreenNJ (internal)	PI	20%	Trends in Medicaid Cancer Screening in the COVID-19 Pandemic and Identification of Best Practices	Internal	n/a		07/01/2021	06/30/2022	\$99,035		\$99,035

Past – Funded

Funding Agency	Role	Effort %	Project Title	Award Type	Grant #	Project ID	Project Start Date	Project End Date	Total Project Direct Costs	Total Project Indirect Costs	Total Project Costs
Robert Wood Johnson Foundation	PI	10%	Evaluating the COVID-19 Emergency Reciprocity Licensure Program in New Jersey	Disease Prevention and Health Promotion	-	-	01/01/2021	12/31/2021	\$35,000		\$35,000
AHRQ	PI	100%	Can Physician Integration Help Hospitals Achieve Success?	R36	1R36HS024895	01A1	04/01/2017	03/31/2018	\$40,000	\$1,793	\$41,793

Education Activity

My teaching experience and interests are in public health and health services. I have taught for Master of Health Administration (MHA), Master of Public Health (MPH), PhD, and graduate and professional certificate programs.

Teaching Activities

09/2010-12/2010	Teaching assistant in undergraduate school curriculum, Introduction to Geographic Information Systems , undergraduate students, University of California – Irvine, 2 hours per week
01/2016-03/2016	Teaching assistant in graduate school curriculum, Risk & Insurance , graduate students (MHA), University of Washington – Seattle, 6 hours per week
01/2016-03/2016	Teaching assistant in graduate school curriculum, Health Economics , graduate students (MHA), University of Washington – Seattle, 2 hour per week
01/2016-03/2016	Teaching assistant in graduate school curriculum, Health Policy & Research , graduate students (PhD & MPH), University of Washington – Seattle, 2 hours per week
03/2016-06/2016	Teaching assistant in graduate school curriculum, Healthcare Project Management , graduate students (MHA), University of Washington – Seattle, 10 hours per week

- 03/2018 Guest lecturer in graduate school curriculum, **Organizational Theory and Application in Health Services**, graduate students (PhD & MPH), University of Washington – Seattle, 3 hours (one class)
- 06/2019 Guest lecturer in graduate/professional school curriculum, **“Introduction to qualitative methods and applying mixed methods to Dissemination & Implementation research”** for Introduction to Dissemination and Implementation Science, graduate and professional certificate students, New York University – New York, 2 hours (one class)
- 07/2020 Guest lecturer in graduate/professional school curriculum, **“Introduction to qualitative methods and mixed methods for implementation research”** for Introduction to Dissemination and Implementation Science, graduate and certificate students, NYU Langone Health Department of Population Health – New York [virtual], 2 hours (one class)
- 04/2021-11/2021 Course developer and instructor in health professional education, **“Management Skills”** for Visiting Nurse Association Health Group (VNAHG) Managers, Robert Wood Johnson Medical School, Department of Family Medicine and Community Health – New Brunswick [virtual], 2 hours per month
- 07/2021 Guest lecturer in graduate/professional school curriculum, **“Introduction to qualitative methods and mixed methods for implementation research”** for Introduction to Dissemination and Implementation Science, graduate and certificate students, NYU Langone Health Department of Population Health – New York [virtual], 1 hour (one class)

Invited Talks

- 09/2020 Invited speaker, **“What types of small practices do best in an evidence-based guideline implementation? A multiple-case study of HealthyHearts NYC,”** Dissemination & Implementation Science Workgroup, Rutgers University – New Brunswick, NJ [virtual], 1 hour, 30 attendees
- 10/2020 Invited speaker with Avni Gupta, **“Five Ways—Beyond Current Policy—To Truly Integrate Telehealth Into Primary Care Practices,”** California Telehealth Policy Coalition Monthly Meeting – West Sacramento, CA [virtual], 1 hour, 100 attendees
- 11/2020 Invited speaker with Meng Li, **“Landing an Academic Job During a Pandemic,”** Postdoc Survival Skills Seminar, NYU Langone Health Department of Population – New York, NY [virtual], 1 hour, 15 attendees
- 12/2020 Invited speaker with Meng Li, **“Landing an Academic Job During a Pandemic,”** NYU Population Health Scholars (T32 Pre-doc and Post-doc Scholars), NYU Langone Health Department of Population – New York, NY [virtual], 1 hour, 30 attendees
- 01/2021 Invited speaker with Meng Li, **“Landing an Academic Job in the Time of COVID,”** Health Services PhD Seminar (Winter Quarter 2021), University of Washington – Seattle, WA [virtual], 1.5 hour, 20 attendees
- 02/2021 Invited panelist, **“Careers in Public Health,”** University of California Irvine Public Health Association Annual Summit, Irvine, CA [virtual], 1.5 hour, 50 attendees
- 01/2022 Invited speaker, **“Impact of the New Jersey COVID-19 Temporary Emergency Reciprocity Licensure Program on Healthcare Workforce Supply,”** Rutgers Institute for Health Brown Bag Seminar Series, New Brunswick, NJ [virtual], 1.5 hour, 50 attendees

Select Stakeholder and Community Briefings

- 04/29/21 **“The COVID-19 Temporary Emergency Licensure Program in New Jersey: Preliminary Survey Results,”** Division of Consumer Affairs, New Jersey Attorney General’s Office – Newark, NJ [virtual], 1.5 hour, 7 attendees
- 09/22/21 **“Introduction to the New Jersey Practice-Based Research Network,”** Office of Primary Care and Rural Health, New Jersey Department of Health – Trenton, NJ [virtual], 1 hour, 30 attendees

Mentoring and Advising

Predocctoral students supervised and/or mentored

09/2014	Ryan Sterling MSW MPH, Health Services PhD Program, Peer Mentor, University of Washington
09/2016	Diana Naranjo MPH, Health Services PhD Program, Peer Mentor, University of Washington
09/2016	Amy Edmonds, Health Services PhD Program, Peer Mentor, University of Washington
Summer 2021	Dominique Cunningham, Summer Internship Program, Faculty Mentor, Rutgers Institute for Health

Institutional, Local/National Service, and Related Activity

Institutional Service

09/2010-08/2011	Student Representative, Graduate Student Health Insurance Plan (GSHIP) Committee, University of California Irvine
09/2014-08/2015	Executive Liaison for the Graduate & Professional Student Senate, International Student Health Insurance Plan Advisory (ISHIP) Committee, University of Washington
09/2015-08/2016	Student Representative, Academic Affairs Committee, Department of Health Services, University of Washington
01/2018-07/2018	Founder, Health Systems Journal Club, Department of Health Services, University of Washington
03/2020-06/2020	Contributor, NYU Grossman School of Medicine COVID Literature Reviews. https://drive.google.com/drive/folders/1K3HjwndyTMPtlaWBPpZI25A1Xv2YrN6O
10/2020-present	Faculty Search Committee Member, Rutgers Center for State Health Policy
06/2021-08/2021	Faculty Mentor, Rutgers Institute for Health Summer Internship Program
12/2021-	Member, Work Group on Recruitment of Sites, New Jersey Kids Study (NJKS), Rutgers Biomedical Health Sciences

Professional Service

Professional Service for Professional Organizations

09/2009-09/2011	Member, American Public Health Association
05/2012-05/2014	Member, American Population Association
03/2015-06/2018	Member, Association of University Programs in Health Administration (AUPHA)
02/2014-08/2020	Member, Academy of Management
04/2014-	Member, AcademyHealth
08/2017-	Member, Society for Implementation Research Collaboration
03/2019-03/2020	Early Investigator Co-Lead, Measurement Workgroup, Mechanisms Network of Expertise (an international network part of the AHRQ-funded R13, “Advancing Mechanisms of Implementation to Accelerate Sustainable Evidence-Based Practice Integration”)

Organizing Roles in Scientific Meetings

2016	Abstract Reviewer, Organizational Behavior & Management Section, AcademyHealth Annual Research Meeting
2016-2020	Submission Reviewer, Health Care Management Division, Academy of Management Annual Meeting
2021	Abstract Reviewer, Dissemination, Implementation and Impact Section, AcademyHealth Annual Research Meeting

Editorial and Journal Positions

Ad hoc reviewer *Journal of General Internal Medicine*
Journal of Healthcare Management
The Journal of Health Administration Education
Journal of Public Health Management & Practice
The Journal of Rural Health
Social Science & Medicine

Bibliography

Publications

Peer-reviewed Publications

1. Noymer A, **Nguyen AM**. Influenza as a proportion of pneumonia mortality: United States, 1959-2009. *Biodemography Soc Biol*. 2013;59(2):178-90. <https://doi.org/10.1080/19485565.2013.833816> PMID: PMC3827586.
2. **Nguyen AM**, Noymer A. Influenza mortality in the United States, 2009 pandemic: burden, timing and age distribution. *PLoS One*. 2013 May 22;8(5):e64198. <https://doi.org/10.1371/journal.pone.0064198> PMID: PMC3661470.
3. Johnson CE, Bush RL, Harman J, Bolin J, Evans Hudnall G, **Nguyen AM**. Variation in utilization of health care services for rural VA enrollees with mental health-related diagnoses. *J Rural Health*. 2015 Summer;31(3):244-53. <https://doi.org/10.1111/jrh.12105> PubMed PMID: 25599892.
4. **Nguyen AM**, Wood SJ. The push-pull factors of physician-system integration: A qualitative study of Washington State health executives. *Journal of Healthcare Management*. 64(1):15-26, January-February 2019. <https://doi.org/10.1097/JHM-D-17-00219> PMID: PMC6324830.
5. **Nguyen AM**, Johnson CE, Wood SJ, Dowling WL. Organizational factors affecting successful physician-system integration: A qualitative study of Washington State health executives. *Health Care Management Review*. 46(1):35-43, January 2021. <https://doi.org/10.1097/HMR.0000000000000238> PubMed PMID: 30807373.
6. **Nguyen AM**, Johnson CE, Wood SJ, Dowling WL. A conceptual model for physician-system integration: A scoping review. *Journal of Hospital Administration*. 2019;8(5):34-46. <https://doi.org/10.5430/jha.v8n5p34>
7. Gepts T, **Nguyen AM**, Cleland C, Wu W, Pham-Singer H, Shelley D. Accounting for Blood Pressure Seasonality Alters Evaluation of Practice-Level Blood Pressure Control Intervention. *American Journal of Hypertension*. E-print Nov 10, 2019. <https://doi.org/10.1093/ajh/hpz179> PubMed PMID: 31711219.
8. **Nguyen AM**, Cuthel A, Padgett D, Niles P, Rogers E, Pham-Singer H, Ferran D, Kaplan S, Berry C, Shelley D. How practice facilitation strategies differ by practice context. *Journal of General Internal Medicine*. 2020. 35:824–831. <https://doi.org/10.1007/s11606-019-05350-7> PMID: PMC7080927.
9. Shelley DR, Gepts T, Siman N, **Nguyen AM**, Cleland C, Cuthel A, Rogers ES, Ogedegbe O, Pham-Singer H, Wu W, Berry CA. Cardiovascular disease guideline adherence: A RCT using practice facilitation. *American Journal of Preventive Medicine*. 2020. 58(5):683-690. <https://doi.org/10.1016/j.amepre.2019.12.013> PubMed PMID: 32067871.
10. **Nguyen AM**, Johnson CE, Wood SJ, Dowling WL. The Contribution of Physician-System Integrating Structure to Select Health System Outcomes. *Journal of Ambulatory Care Management*. July/September 2020. 43(3):237–256.

<https://doi.org/10.1097/JAC.0000000000000331> PubMed PMID: 32467437.

11. VanDevanter N, Vu M, **Nguyen A**, Nguyen T, Minh HV, Nguyen NT, Shelley DR. A qualitative assessment of factors influencing implementation and sustainability of evidence-based tobacco use treatment in Vietnam health centers. *Implementation Science*. September 9, 2020. 15(73). <https://doi.org/10.1186/s13012-020-01035-6> PMCID: PMC7488010.
12. **Nguyen AM**, Hertelendy AJ (co-first author), Ashton M, Burkle FM. Workflow Solutions for Primary Care Practice Recovery During the COVID-19 Pandemic: A Primer. *Journal of Public Health Management & Practice*. November/December 2020. 26(6): 602-605. <https://doi.org/10.1097/PHH.0000000000001264> PubMed PMID: 32969950.
13. **Nguyen AM**, Cuthel AM, Rogers ES, Van Devanter N, Pham-Singer H, Shih S, Berry CA, Shelley DR. Attributes of high-performing small practices in a guideline implementation: A multiple-case study. *Journal of Primary Care and Community Health*. December 25, 2020;11:1-7. <https://doi.org/10.1177/2150132720984411> PMCID: PMC7768565.
14. Solberg LI, Kuzel A, Parchman ML, Shelley DR, Dickinson WP, Walunas TL, **Nguyen AM**, Fagnan LJ, Cykert S, Cohen DJ, Balasubramanian BA, Fernald D, Gordon L, Kho A, Krist A, Miller W, Berry C, Duffy D, Nagykaldis Z. External Support for Practice Transformation: A Practical Taxonomy. *Journal of the American Board of Family Medicine*. January/February 2021, 34(1):32-39. <https://doi.org/10.3122/jabfm.2021.01.200225> PubMed PMID: 33452080.
15. Gold HT, Siman N, Cuthel AM, **Nguyen AM**, Pham-Singer H, Berry CA, Shelley DR. A practice facilitation-guided intervention in primary care settings to reduce cardiovascular disease risk: A cost analysis. *Implementation Science Communications*. 2021, 2(15). <https://doi.org/10.1186/s43058-021-00116-x> PMCID: PMC7868016.
16. Berry CA, **Nguyen AM**, Cuthel AM, Cleland C, Siman N, Shelley DR. Measuring implementation fidelity in HealthyHearts NYC: A complex intervention using practice facilitation in primary care. *American Journal of Medical Quality*. July/August 2021. 36(4):270-276. <https://doi.org/10.1177/1062860620959450> PubMed PMID: 32964719.
17. Chang JE, Lai AY, Gupta A, **Nguyen AM**, Berry CA, Shelley DR. Rapid Shift to Telehealth and the Digital Divide: Implications for Primary Care Access and Equity in a Post-COVID Era. *Milbank Quarterly*. E-print June 1, 2021. <https://doi.org/10.1111/1468-0009.12509> PMCID: PMC8209855.
18. LeRouge C, **Nguyen AM**, Bowen D. Patient Decision Aid Selection for Shared Decision Making: A Multi-Case Qualitative Study. *Medical Care Research and Review*. E-print May 6, 2021. <https://doi.org/10.1177/10775587211012995> PubMed PMID: 33957792.
19. Bowen D, **Nguyen AM**, LeRouge C, LePoire E, Kwan-Gett T. Factors affecting the initiation of a shared decision making program in obstetric settings. *Healthcare*. 2021, 9(9):1217. <https://doi.org/10.3390/healthcare9091217> PMCID: PMC8467644.
20. Lewis CC, Powell BJ, Brewer SK, **Nguyen AM**, Schriger SH, Vejnaska SF, Walsh-Bailey C, Aarons GA, Beidas R, Lyon AR, Weiner BJ, Williams N, Mittman B. Advancing Mechanisms of Implementation to Accelerate Sustainable Evidence-Based Practice Integration: Protocol for Generating a Research Agenda. *BMJ Open*. 2021, 11:e053474. <http://dx.doi.org/10.1136/bmjopen-2021-053474> PMCID: PMC8524292.

21. **Nguyen AM**, Paul MM, Shelley DR, Albert SL, Cohen DJ, Bonsu P, Wyte-Lake T, Blecker S, Berry CA. Ten Common Structures and Processes of High-Performing Primary Care Practices. *Journal of Public Health Management & Practice*. March/April 2022. 23(2):e639-644. <https://doi.org/10.1097/PHH.0000000000001451> PMID: 34654020.
22. Albert SL, Paul M, **Nguyen AM**, Shelley D, Berry CA. A Qualitative Study of High-Performing Primary Care Practices During the COVID-19 Pandemic. *BMC Family Practice*. 2021, 22:237. <https://doi.org/10.1186/s12875-021-01589-4> PMCID: PMC8614080.
23. **Nguyen AM**, Cleland CM, Barry M, Cykert S, Dickinson LM, Duffy FD, Kuzel AJ, Lindner S, Parchman M, Shelley DR, Walunas T. Considerations Before Selecting a Stepped Wedge Cluster Randomized Trial Design for a Practice Improvement Study. Accepted at *Annals of Family Medicine* on Sept 30, 2021.

Op-Eds and Blogs

1. Shelley D, Chang JE, Lai AY, **Nguyen A**, Berry C. “Independent Primary Care Practices Are Small Businesses, Too.” *Health Affairs Blog*, May 21, 2020. <https://www.healthaffairs.org/doi/10.1377/hblog20200518.930748/full/>
2. Gupta A, **Nguyen AM**, Chang JE, Lai AY, Berry C, Shelley D. “Five Ways – Beyond Current Policy – to Truly Integrate Telehealth into Primary Care Practices.” *Health Affairs Blog*. September 9, 2020. <https://www.healthaffairs.org/doi/10.1377/hblog20200903.597561/full/>
3. **Nguyen AM**, Li M. “Landing an academic job during a pandemic.” *Medium*. October 13, 2020. https://medium.com/@Ann_M_Nguyen/landing-an-academic-job-during-a-pandemic-8585fc5f508b
4. **Nguyen AM**. “The Value of Primary Care Doctors in an Equitable Vaccine Rollout.” *Harvard Primary Care Blog*. March 12, 2021. <https://info.primarycare.hms.harvard.edu/blog/equitable-vaccine-rollout>
5. Dong XQ, **Nguyen AM**. “Bring Research into Clinical Practice to Improve Health Care for All in New Jersey.” Opinion: Local Solutions in *NJ Biz*. May 10, 2021. <https://njbiz.com/opinion-local-solutions-practice-based-research-network-improving-nj-health/>
6. **Nguyen AM**, Stewart N. “It’s Time to Check in on Asian and Pacific Islander Healthcare Providers.” Opinion in *The Star-Ledger*. February 6, 2022. <https://www.nj.com/opinion/2022/02/asian-and-pacific-islander-health-care-providers-are-stressed-live-in-fear-they-need-help-opinion.html>

Conference Proceedings

1. **Nguyen AM**, LeRouge C, Bowen D, Schiff M, Rogers M, Sangameswaran S, Kwan-Gett T. Mixed Methods Model for Evaluating Shared Decision Making Implementations (conference abstract) in “Proceedings of the 4th Biennial Conference of the Society for Implementation Research Collaboration (SIRC) 2017: implementation mechanisms: what makes implementation work and why? part 2.” *Implementation Science* 2018, 13(Suppl 3):A91. <https://doi.org/10.1186/s13012-018-0715-z>
2. **Nguyen AM**, Johnson CE, Wood SJ, Dowling WL. The Contribution of Physician-System Integrating Structure to Health System Success (conference abstract) in “Abstracts from the ACHE Forum on Advances in Healthcare Management Research.” *Journal of Healthcare Management*. November-December 2019. 64(6):447-448. <https://doi.org/10.1097/JHM-D-19-00183>

3. VanDevanter N, Vu M, **Nguyen A**, Nguyen T, Minh HV, Nguyen NT, Shelley DR. Qualitative Assessment of Factors Influencing Implementation Effectiveness and Sustainability of Strategies for Increasing Tobacco Use Treatment in Vietnam Health Centers (conference abstract) in “8th Annual Symposium on Global Cancer Research: Meeting Abstracts.” *JCO Global Oncology*. 2020. 6(Supplement 1):28-28. <https://doi.org/10.1200/GO.20.23000>
4. **Nguyen AM**, Siman N, Barry M, Cleland CM, Pham-Singer H, Ogedegbe O, Berry CA, Shelley DR. Patient-Physician Race/Ethnicity Concordance Improves Adherence to Cardiovascular Disease Guidelines (conference abstract) in “Special Issue Abstract.” *Health Services Research*. August 20, 2020. 55(S1):51-51. <https://doi.org/10.1111/1475-6773.13398>

Book Chapters, Books

1. Johnson CE, **Nguyen AM**. *Guide to U.S. Health and Health Care Policy*. 1st ed. Oliver TR, editor. Washington, D.C.: CQ Press; 2014. Chapter 7: The Departments of Defense and Veterans Affairs: Responsibilities and Policies (1947–Present); p.89-110. 504p.
2. Johnson CE, **Nguyen AM**. *Population Health: Management, Policy and Innovation*. 2nd ed. Esterhay RJ, Nesbitt LS, Taylor JH, and Bohn JM, editors. Virginia Beach, VA: Convergence Publishing, LLC; January 27, 2017. Chapter 19: Value Over Volume: Paying for Population Health; p.592-620.
3. Weiner BJ, Helfrich CD, **Nguyen AM**. *Shortell and Kaluzny's Health Care Management: Organization, Design, and Behavior*. 7th ed. Burns JR, Bradley EH, Weiner BJ, editors. Clifton Park, NY: Delmar Cengage Learning; January 2, 2019. Chapter 8: Complexity, Learning, and Innovation.

Reports

1. **Nguyen AM**, Lontok O, Chou J, Lloyd K, Farnham J, Chakravarty S. The NJ FamilyCare Section 1115 Opioid and Substance Use Disorder Demonstration Program: Midpoint Assessment. Submitted to New Jersey Division of Medical Assistance and Health Services (DMAHS, NJ Medicaid) for CMS. February 1, 2022; 79p.

Select Media Coverage

2020 | Patti Verbanas | Safety Considerations for Visiting Primary Care Doctors | Online | Patch | <https://patch.com/new-jersey/newbrunswick/safety-considerations-visiting-primary-care-doctors>

Abstracts

Oral and Poster Presentations

Oral Presentations

- | | |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 05/2012 | Nguyen AM (presenter), Noymer A. Influenza as a proportion of pneumonia mortality: United States, 1959–2007. Population Association of America Annual Meeting, Session 52: Frontiers in Mortality Measures and Forecasts. San Francisco, CA. |
| 01/2016 | Yip RC, Noymer A (presenter), Nguyen AM . Exact Poisson confidence intervals for Serfling-type models: An example of influenza and pneumonia excess mortality in the United States, 2009–13. Incidence, Severity, and Impact of Influenza Conference, Topic 4: Determining the Impact/Burden. Paris, France. |
| 08/2016 | Nguyen AM (presenter). The Role of Physician Practice Characteristics in Maintaining Visits from Established Patients. Academy of Management Annual Meeting, Health Care Management Division, Divisional Paper Session. Anaheim, CA. |

- 06/2017 O'Brien K (co-presenter), **Nguyen AM** (presenter). Accelerating Leadership Development with MHA Students. AUPHA Annual Meeting, Education Session. Long Beach, CA.
- 09/2017 **Nguyen AM** (presenter), LeRouge C, Bowen D, Schiff M, Rogers M, Sangameswaran S, Kwan-Gett T. Mixed Methods Model for Evaluating Shared Decision Making Implementations. Society for Implementation Research Collaboration Bi-Annual Meeting, Poster Teaser Session. Seattle, WA.
- 03/2019 **Nguyen AM** (presenter), Johnson CE, Wood SJ, Dowling WL. The Contribution of Physician-System Integrating Structure to Health System Success. American Health Care Executives (ACHE) Congress, 2019 Forum on Advances in Healthcare Management Research. Chicago, IL.
- 04/2019 **Nguyen AM** (presenter), Cuthel A, Van Devanter N, Gepts T, Rogers E, Berry C, Shelly D. Practice Facilitation to Improve Quality of Cardiovascular Disease Care in Small Independent Practices: A Comparative Case Study. 2019 Health Care Systems Research Network Conference. Portland, OR.
- 05/2020 Lugassy D (presenter), McCormack R, Shin S, DiSalvo P, **Nguyen AM**, Moran Z, Zabar S. Demystifying & Destigmatizing ED Initiated Buprenorphine: A Standardized Experiential Faculty Development. SAEM20 - Society for Academic Emergency Medicine Annual Meeting, Innovation Session. Virtual.
- 07/2020* **Nguyen AM** (presenter), Siman N, Barry M, Cleland CM, Pham-Singer H, Ogedegbe O, Berry CA, Shelly DR. Patient-Physician Race/Ethnicity Concordance Improves Adherence to Cardiovascular Disease Guidelines. AcademyHealth Annual Research Meeting, Session: Exploring Patient-Provider Concordance and Implicit Bias in Health Care.
*Session canceled due to COVID-19; abstract published in *Health Services Research*.

Poster Presentations

- 11/2011 **Nguyen AM**, Noymer A. Influenza and pneumonia mortality do not co-move over time at all ages: An analysis of the United States, 1959–2007. Epidemics³ International Conference on Infectious Disease Dynamics, Poster Session. Boston, MA.
- 11/2011 **Nguyen AM**, Noymer A. Influenza as a proportion of pneumonia and influenza mortality: United States, 1959–2007. Epidemics³ International Conference on Infectious Disease Dynamics, Poster Session. Boston, MA.
- 02/2013 **Nguyen AM**, Noymer A. Influenza Mortality in the United States, 2009: Burden and Timing. International Meeting on Emerging Diseases and Surveillance, Poster 22.013. Vienna, Austria.
- 02/2013 **Nguyen AM**, Noymer A, Li C. Assessing the Mortality Link Between Respiratory Infections and Heart Disease: A Time-series Approach. International Meeting on Emerging Diseases and Surveillance, Poster 22.024. Vienna, Austria.
- 04/2013 **Nguyen AM**, Noymer A. Influenza Mortality in the United States, 2009: Burden and Timing. Population Association of America Annual Meeting, Poster Session 7: Health, SES and Neighborhoods over the Life Course. New Orleans, LA.
- 06/2015 **Nguyen AM**, Johnson CE, Dowling WL. Identifying Organizational Factors to Measure Success of Physician-System Integration. AcademyHealth Annual Research Meeting, Student Poster Session #66: Organizational Behavior and Management. Minneapolis, MN.
- 06/2016 **Nguyen AM**, Dowling WL, Wood S, Johnson CE. Identifying Organizational Factors that Affect the Success of Physician-System Integration in Washington State. AUPHA Annual Meeting, Poster Session. Kansas City, MO.

- 06/2016 **Nguyen AM**, LeRouge CL, Weech-Maldonado R, Borkowski N, Agarwal A, Johnson CE, Kash BA. Industry/University Collaboration Through the NSF Center for Health Organization Transformation (CHOT). AUPHA Annual Meeting, Poster Session. Kansas City, MO.
- 06/2017 **Nguyen AM**, Abajian AC. How Consumers Review Physicians on Yelp: Perspectives from Around the World. AcademyHealth Annual Research Meeting, Poster Session: Student Posters. New Orleans, LA.
- 06/2017 LeRouge C, Bowen D, Schiff M, **Nguyen AM**, Rogers M, Sangameswaran S, Kwan-Gett T. Model for Evaluation Design of Shared Decision Making Interventions. AcademyHealth Annual Research Meeting, Poster Session: Methods. New Orleans, LA.
- 12/2017 Bowen D, **Nguyen AM**, LeRouge C, Rogers M, Kwan-Gett T, Lepoire E. Readiness for Shared Decision Making Implementation in Clinical Settings. AcademyHealth Science of Dissemination and Implementation Annual Conference, Poster Session: Models, Measures, and Methods. Arlington, VA.
- 06/2018 **Nguyen AM**, Wood SJ, Johnson CE, Dowling WL. Organizational Factors and Theories of Physician-System Integration: A Systematic Review. AcademyHealth Annual Research Meeting, Poster Session: Organizational Behavior and Management. Seattle, WA.
- 06/2018 **Nguyen AM**, Johnson CE, Wood SJ, Dowling WL. The Organizational Factors of Successful Physician-System Integration: A Qualitative Study of Washington State Health Executives. AcademyHealth Annual Research Meeting, Poster Session: Organizational Behavior and Management. Seattle, WA.
- 12/2018 Cuthel A, Berry C, Rogers E, Kaplan S, **Nguyen AM**, Shelley D. How Facilitators Adapt to Practice Context to Optimize Implementation of Evidence-Based Practices. AcademyHealth Science of Dissemination and Implementation Annual Conference, Poster Session. Washington, D.C.
- 11/2019 Lugassy D, McCormack R, Shin S, DiSalvo P, **Nguyen A**, Moran Z, Zabar S. Demystifying and Destigmatizing Emergency Department Initiated Buprenorphine for Opioid Use Disorder. 4th Annual Medical Education Innovations & Scholarship Day, NYU Langone Health. New York, NY.
- 12/2019 **Nguyen AM**, Cuthel A, Van Devanter N, Rogers E, Gepts T, Berry C, Pham-Singer H, Shelley D. Attributes that Distinguish High-Performing Primary Care Practices in an Intervention Using Practice Facilitation: A Multiple-Case Study. AcademyHealth Science of Dissemination and Implementation Annual Conference, Poster Session: Clinical Care Settings: System-level Interventions. Arlington, VA.
- 12/2019 Paul M, **Nguyen AM**, Albert S, Berry C, Nicholson J, Blecker S, Shelley D. Framing successful practice: A taxonomy of primary care structures and processes predictive of high quality and patient health outcomes. AcademyHealth Science of Dissemination and Implementation Annual Conference, Poster Session: Models, Measures, and Methods. Arlington, VA.
- 7/2020 **Nguyen AM**, Cleland CM, Barry M, Cykert S, Dickinson LM, Duffy FD, Kuzel AJ, Lindner S, McNellis R, Parchman M, Shelley DR, Walunas T. Pragmatic use of the stepped wedge design for large-scale intervention implementations: Lessons learned from EvidenceNOW. AcademyHealth Annual Research Meeting, Poster Session: Research Methods. Virtual.
- 12/2020 Paul M, Albert SL, Berry CA, Blecker S, **Nguyen AM**, Shelley D. Linking practices and outcomes: Use of a scoping review and concept mapping to develop a taxonomy of effective

primary care structures and processes. AcademyHealth Science of Dissemination and Implementation Annual Conference, Poster Session: Models, Measures, and Methods. Virtual.

12/2020

Albert SL, **Nguyen AM**, Shelley D, Blecker S, Paul M, Thornton R, Barry M, Friedman S, Berry CA. Using a Delphi study to identify important and feasible primary care practice structures and processes. AcademyHealth Science of Dissemination and Implementation Annual Conference, Poster Session: Models, Measures, and Methods. Virtual.

06/2021

Chang JE, Lai AY, Gupta A, **Nguyen AM**, Berry CA, Shelley DR. Rapid Shift to Telehealth and the Digital Divide: Implications for Primary Care Access and Equity in a Post-COVID Era. AcademyHealth Annual Research Meeting, Poster Session. Virtual. Nominated for Best Poster.

06/2021

Albert SL, **Nguyen AM**, Shelley D, Blecker S, Paul M, Thornton R, Berry CA. Using a Delphi study to identify important and feasible primary care practice structures and processes. North American Primary Care Research Group (NAPCRG) Practice-Based Research Network (PBRN) Conference 2021, Poster Session. Virtual.

12/2021

Nguyen AM, Schaler-Haynes M, Chou J, Wetzel M, Koller M, Cantor JC. The Impact of the New Jersey COVID-19 Temporary Emergency Reciprocity Licensure Program on Healthcare Workforce Supply. 14th Annual Conference on the Science of Dissemination and Implementation in Health, Poster Session. Virtual.